# Building Trust

## Cultivate a culture of trust that minimizes stress and attrition while maximizing innovation, productivity and engagement.

The *Building Trust* course equips leaders with the knowledge, skill and motivation needed for building trust with each interaction to create a less stressful and more productive work environment.

Through peer learning, activities and in-depth discussions, participants will learn to create an open, collaborative work environment centered around trust. Participants will develop trust-building leadership traits and create a personalized, actionable plan to consistently demonstrate these traits to build stronger relationships and more synergistic teams.

### Learning Outcome

Upon completion of this program, participants should be able to:

☑ Apply personalized, actionable methods to build trust

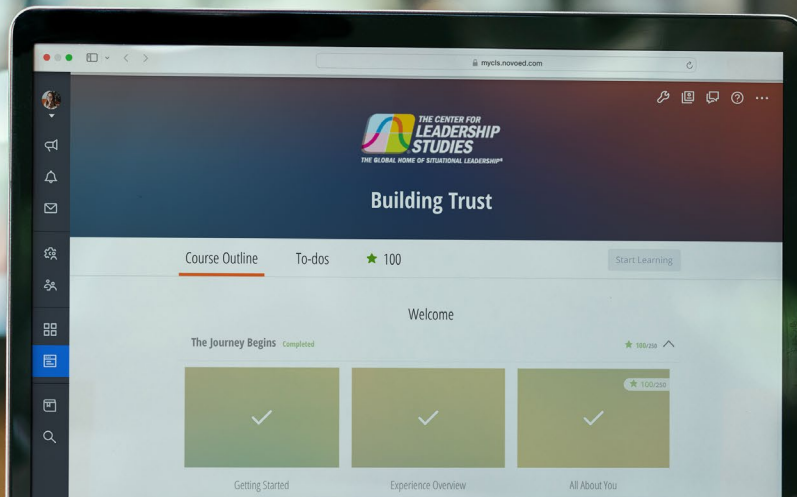| Leaders of Others | Two Hours | In-Person Instuctor-Led | Virtual Instuctor-Led | Self-Paced | E-Certification | Sustainment Support |

## Agenda

Leadership Starts With Trust

Trust-Building Leadership Behaviors

Self Assessment

The Benefits of Trust

Power Bases

Actionable Methods for Building Trust

Trust and Timing

The Effects of Distrust

Trust Willing

Rebuilding Trust

Trust-Building Action Plan

"I loved talking through the elements of psychological safety and how important that is for trust. The discussion around how to be trustworthy was excellent, but the additional focus on what it means to be trust willing was so insightful. I can't wait for my team to complete the course!"
*–Director of Operations*

"Trust is such an important topic, and this course does an incredible job of approaching it as a skill that you can develop and providing that path for improvement."
*–Sales Executive*

"As a leader, this course is foundational to building trust in your organization. and the self-assessment is great for reflecting on how trustworthy you are currently and identifying areas for improvement."
*–Vice President of Research and Development*

## Learning Formats

| | In-Person Instructor-Led | Virtual Instructor-Led | Self-Paced |
|---|---|---|---|
| **MODALITY** | In-Person Instructor-Led | Virtual Instructor-Led | Self-Paced |
| **DURATION** | 2 hours | 2 hours | 2 hours |
| **SEAT TIME** | 2 hours | 2 hours | 2 hours |
| **LEARNING STYLE** | Synchronous | Synchronous | Asynchronous |
| **MATERIALS** | Participant Handout | Digital Participant Handout | Digital Participant Handout |